



## BUSINESS ASSURANCE POLICY

The Costain Group recognises the importance of Governance, Assurance and Improvement in the successful delivery of its activities. This Policy is a declaration of the Boards' intent to deliver all the Company's undertakings in a manner that conforms to legal and regulatory requirements and meets or exceeds the customers' expectations.

Costain operates a Group wide Business Assurance System which is made available to all employees and relevant stakeholders through 'The Costain Way', which is a comprehensive risk based management system complying with the requirements of ISO 9001:2008.

The objectives of the Business Assurance system are to ensure that:

- Assurance is provided to customers that Costain's systems, procedures and processes are effective in mitigating identified risks
- Costain activities are compliant with appropriate legislation and codes of practice
- Management controls are consistently applied across the Costain Group

To achieve these objectives, Costain will:

- Ensure all employees are aware of their obligations and receive appropriate training in the application of the Costain Way.
- Conduct all work activities with proper regard for the relevant statutory provisions, codes of practice and other appropriate standards including where specific provisions apply to discrete industries and sectors.
- Ensure that each contract has a Strategy and a Management Plan to ensure successful delivery.
- Identify and mitigate all risks down to an acceptable level.
- Establish objectives and targets, then monitor and review them to demonstrate continuous improvement.
- Establish regular and effective communication with stakeholders to enable the successful delivery of its undertakings.
- Strive for Business Excellence through continuous improvement, preventative management and management by fact.

It is a company requirement that all employees must implement and comply with the requirements of The Costain Way.

The responsibility for the management and delivery of Quality lies with all Directors and Managers. High standards in this are deemed to be of equal importance with health, safety, sustainability, production and the achievement of commercial targets.

This policy will be reviewed annually to ensure the management system is suitable, effective, consistently implemented, and continually improved.

Signed: .....

A handwritten signature in black ink, appearing to read "A. Wyllie", written over a dotted line.

**A. Wyllie** (Chief Executive Officer)

Date: .....

6<sup>th</sup> Feb 2015